



We're rolling-out improvements, starting July 5, 2011

Residential recycling and garbage collection in Concord is about to get even better!

Beginning July 5, 2011, the City of Concord will roll-out improvements to residential solid waste services:

Recycling: Residents will have more recycling options and new black, wheeled carts for easier curbside placement. Fully automated vehicles will **collect recycling every-other-week** with a mechanical arm to lift the carts, making service faster and more efficient. The improved recycling service will make it easier than ever to **make a commitment** to become an avid recycler!

Garbage: Fully automated collection vehicles will also pick up your green garbage carts. Residents should **bag all garbage and place it in the cart** for weekly collection.

Bulky waste, appliances, and e-waste: Residents should **call the Customer Care Center at 704.920.5555 to schedule pick up of all items that cannot fit inside the cart**, such as bulky waste (furniture, tires, lawn mowers, etc.), appliances (white goods), and e-waste (anything with a circuit board, especially TVs and computers).

The City's **yard waste** collection program will continue with the same great service you currently receive.

Residents will enjoy improved services and continue to pay no extra fee

- Automating recycling and garbage collection and scheduling bulky waste collection will allow us to pick up your items faster and more efficiently, while reducing the amount of trucks driving around the City every day.
- The improved program will make recycling more convenient, save tax dollars, and reduce air pollution.
- The City does not charge residents a fee for solid waste collection now and will not charge a fee for these improvements.

New roll-out carts will make recycling easier

- Each resident will receive, at no charge, one new 96-gallon black recycling cart (with a lid to keep material dry and prevent litter!). All recycling will go in this cart together. The cart is property of the City of Concord.
- The new black recycling carts are easier to use and place at the curb than bins, hold more items, increase collection efficiency, and reduce the cost for recycling, allowing the City to save valuable tax dollars.
- The new black cart is the same size as your garbage cart; it will hold over 5 times more recyclables than the 18-gallon bin (the increased capacity will hold two week's worth of recycling for most residences).
- Delivery of the new carts will begin the week of May 23 and should take about 4 weeks to complete; any




changes to this schedule will be posted on the City's website at www.ci.concord.nc.us.

- Do not begin using your new black cart until your scheduled collection date on or after July 5.
- The new black cart replaces the current 18-gallon green bins. Due to the new automated collection process, the old bins will not be collected beginning July 5, 2011.
- You can place your green bins next to your new black cart in July and they will be recycled into new 96-gallon carts, or keep them to reuse for something else.
- We encourage everyone to recycle as much as possible, but please wait until January 1, 2012 before requesting an additional black recycling cart. After January 1, 2012, the City will supply a second black recycling cart to anyone who needs one at no cost (call 704.920.5555).

Starting July 5, 2011, more items will be recyclable than ever before

Residents will be able to recycle many new items to further reduce the waste going to the landfill. Here's an updated list of recyclable items (remember—please rinse all food, drink, or other residues from items first):

- ✓ **NEW** Empty Aerosol Cans (no paint cans)
- ✓ **NEW** All Plastics (no Styrofoam, bags, or film)

- ✓ **NEW** Wide-Mouth Plastic Containers & Lids
- ✓ **NEW** Rigid Plastic Containers & Small Plastic Toys
- ✓ **NEW** Milk & Juice Cartons, & Juice Boxes
- ✓ **NEW** Shredded Paper (in a tied clear plastic bag)
- ✓ Aluminum Cans
- ✓ Metal Food Cans & Lids
- ✓ Glass Bottles & Jars
- ✓ Cereal & Food Boxes
- ✓ Cardboard Boxes Flattened
- ✓ Mixed Paper, Newspapers with Inserts, & Junk Mail
- ✓ Paperback Books
- ✓ Magazines & Phonebooks
- ✓ Spiral Paper Cans (with plastic lids detached)

Your collection day will stay the same (recycling every-other-week; garbage and yard waste every week)

- All residents will keep their current collection day for garbage, recycling, and yard waste.
- Recyclables will be collected every-other-week.
- You will receive a calendar in the mail to help you keep track of your recycling collection schedule.
- Additionally, you will be able to find your collection schedule by visiting the City's website at www.ci.concord.nc.us.

Call 704.920.5555 to schedule collection of ALL bulky waste, appliances, and e-waste

- Scheduling collection of the items that cannot fit in your cart helps us save money and protect the environment by sending trucks only where needed, rather than up and down every street looking for items.
- The Customer Care Center (704.920.5555) can help you schedule pick up of all items that cannot fit inside the cart, such as bulky waste (furniture, tires, lawn mowers, etc.), appliances (white goods), and e-waste (anything with a circuit board, especially TVs and computers). If you are not sure, just call for help.

Proper cart placement is key to a successful collection

- On your scheduled pickup day, place your carts curbside, but not in the street.
- Place your cart at the edge of the street with the wheels facing your house (away from street).
- Place each cart 2 feet apart, and 2 feet away from parked cars, mailboxes, fire hydrants, etc.

Multi-family housing recycling may be available

- If your condo is developed with roads that can accommodate the automated collection equipment, curbside service may be available using the new recycling carts.
- If your condo is developed with roads that cannot accommodate the automated collection equipment, a centralized recycling collection point may be required.
- The City does not provide recycling to apartments with 6 or more units. Contact your property management company about providing recycling services to your apartment complex.



For more information, visit
www.ci.concord.nc.us
or call
704.920.5555



Make a commitment to reduce the amount of waste you produce (purchasing only items you need or will consume, and composting when possible), **become an avid recycler** (with even more items to recycle!), and **reuse items that are still functional** (be creative and find new uses, or pass them along to others). **It's an easy commitment that makes a world of difference!**